



Hervey Bay RSL Saves Time and Money with CyberHound

One of Queensland's largest and most successful clubs, the Hervey Bay RSL, has saved hundreds of dollars a week since installing the CyberHound Appliance. The Club has also seen big benefits from the management tools incorporated into the CyberHound Appliance, allowing them to monitor and control how the network is used.

Like most other organisations without adequate internet security, the Hervey Bay RSL systems were inundated with spam. Assistant Manager, Hellen Ryan had to wade through 20-30 spam emails every morning before she was able to start work for the day. This The same story was repeated around the office, with other staff members and management facing the same deluge of time-wasting spam.

Ms Ryan also identified virus attacks as a major problem for their network. Without an adequate firewall, the Hervey Bay RSL Club was vulnerable to attack. Their network and workstations were regularly brought down by viruses that hampered staff productivity and wasted the time of IT technicians who were needed to identify and fix the problem - this significantly impacted their business.

Solution

When Ms Ryan made the decision to increase the reliability of the Club's network and improve her staff's productivity she chose the CyberHound solution.

The integrated security, management and productivity tools in the CyberHound Appliance provided the perfect solution to the Club's internet concerns.

Result

The Hervey Bay RSL Club saw instant benefits from the CyberHound Appliance. It was able to sift 60% of emails out of the system clearing out spam and eliminating viruses.

The Hervey Bay RSL Club encourages a responsible culture among members and its staff. CyberHound was able to help the Club foster a secure online environment, while also enabling managers to control how the internet is used. Managers can now block inappropriate web sites or restrict access to non-work related sites to a particular time of the day. For example, Hervey Bay RSL can now restrict access to real estate sites or banking sites to lunch- time, improving staff productivity and reducing money wasted on excessive download costs from the Club's ISP.

Hervey Bay RSL has also enjoyed benefits from CyberHound's automatic reporting system. The Appliance regularly generates reports to give managers a clear picture of how their network is being used.

"Now staff know the network is being monitored and their usage is being logged people are being much more responsible on the internet," Ms Ryan says.

"We recommend this solution to any other club or business that wants to know what is going on and get in control of their internet and network use. Our expectations have been exceeded and we have total confidence in the CyberHound Appliance."

Hellen Ryan, Assistant & Human Resources Manager
Hervey Bay RSL
www.herveybayrsl.com.au



Business Benefits:

- Increased network reliability has reduced frustration and increased staff productivity.
- The ability to block inappropriate websites and restrict access to non work-related sites has reduced network downloads and saved excess usage fees.

"The CyberHound appliance was very easy to set up and easy to manage - the results were impressive."

Hellen Ryan, Assistant & Human Resources Manager
Hervey Bay RSL



The CyberHound Appliance has successfully prevented staff from being subjected to regular phishing attacks. Without the CyberHound Appliance protecting the system, this serious breach of privacy could have gone undetected and thousands of dollars would have been lost.

"It's a nice feeling. We now feel safe and in control of the network. I certainly sleep a lot better," Ms Ryan says.

The Hervey Bay RSL has been serving the community since 1920. Now the Club provides modern social facilities for 18,500 members. The club offers its members a range of dining experiences, social and recreational facilities as well as a range of special promotions. The club employs 137 people in catering, bars, gaming and administration.

The Hervey Bay RSL has won many prestigious awards. Most recently it was awarded Clubs Queensland 'Club of the Year' 2006/7. It was also a Regional Tourism Award Winner in 2005 and Fraser Coast Business Awards Winner in 1999, 2000, 2002, 2003, 2004 and 2006. It was awarded Queensland Government Training Awards – Sunshine Coast winner Large Employer category in 2005, amongst many other awards.

It is a progressive club with energetic and enterprising staff members. Hellen Ryan is also one of only 10 up and coming Club Managers in Queensland to be selected by Fosters to take part in an executive development academy.

"We recommend this solution to any other RSL club, Club or business that wants to know what is going on and wants to get in control of their internet and network use. Our expectations have been exceeded and we have total confidence in the CyberHound Appliance," Ms Ryan says.



"The CyberHound Appliance has saved our management team hours a week in just dealing with spam alone."

Hellen Ryan, Assistant & Human Resources Manager
Hervey Bay RSL

"It's good to know that if we want any site of type of site blocked, we simply call our IT support company and it gets blocked instantly. This helps us to be a responsible employer. I feel much more secure in the knowledge that inappropriate content is no being viewed or circulated amongst staff."

Hellen Ryan, Assistant & Human Resources Manager
Hervey Bay RSL

**SIXTH
SENSE
TECHNOLOGY**

Technical Summary

- CyberHound Appliance iSeries
- Next Generation Firewall
- Email Gateway
- Anti-Virus Filtering
- Anti-Spam Filtering

CyberHound provides schools with the ability to optimise and manage their existing internet services. We help students engage in new forms of learning while also supporting teachers to confidently use digital content and resources without the worry of access, internet speed or reliability. Over the last 17 years, CyberHound has developed the most comprehensive learning enablement and cyber safety solution for schools and our solution is now the benchmark for schools in Australia and internationally.

T 1300 737 060
E info@cyberhound.com
W cyberhound.com